<u>Annexure C</u>

Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites

| S N | Received from | Carried forward from previou s month | Receive d during the month | Total Pendin g | Resolve d* | Pending at the end of the month** | | Average Resolutio n time^ (in days) |
|--------|-------------------------------|---|-------------------------------------|----------------------|---------------|---|---|--|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | | 0 |
| 2 | SEBI (SCORES) | 0 | 1 | 1 | 0 | 1 | | 45 Days |
| 3 | Depositorie s | 0 | 0 | 0 | 0 | 0 | | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | | 0 |
| 5 | Grand Total | 0 | 1 | 1 | 0 | 1 | | 45 Days |

Data for every month ending

Trend of monthly disposal of complaints

| SN | Month | Carried forward from previous month | Received | Resolved * | Pending** | |
|----|--------|---|----------|---------------|-----------|--|
| 1 | 2 | 3 | 4 | 5 | 6 | |
| 1 | Apr-22 | 0 | 1 | 0 | 1 | |